



# Lifeline

For Members of Hawaii's Only Firefighter Credit Union Mid-3rd Quarter 2021

## Upgrades coming to online access for Visa® Platinum

In September, upgrades to online access for Visa® Platinum credit cards will be rolled-out.



We'll be retiring the website GoToMyCard.com for an upgraded system, with a new website address, that will offer more options for online access and future options for card rewards.

*During the upgrade, card numbers will not change and purchases and balance transfers will not be limited or affected.*

Look for specific information sent by mail or with updates listed at HFDFCU.org.

## Big-ticket annual expenses don't have to be stressful with our lowest loan rate!

Use our 12-month Personal Loan rate to take the stress out of tackling those big-ticket annual expenses. Knock-out those big payments with our monthly plan.

- ▶ Preschool and childcare
- ▶ Tuition
- ▶ Insurance

You'll save over the payment plans offered by providers or schools.

On average, you'll save more than \$300 per year with HFDFCU than if you opted for a payment plan with a local private school. No billing fee (like from TADS), no installment surcharge. Best of all, save while paying up front!

**Apply today for an HFDFCU Personal Loan. HFDFCU.org**

Loan products subject to credit review. Additional details on page 2.



### New Lower Rate!

Personal Loan Rate  
12-Month Term & Starts As Low As

# 1.99% APR

Perfect for whatever's coming up!

**Apply today! HFDFCU.org**

### Branch Holidays

**Friday, August 20**  
Statehood Day

**Monday, September 6**  
Labor Day

**Monday, October 11**  
Columbus Day (Federal)

### Special Hours

**Staff Development** – Last  
Wednesdays of each month,  
closed at 2:00 PM.

## Help us raise funds for Kapiolani CMN!

With these HFDFCU logo items

Buy in-branch until December:

- ▶ Insulated grocery tote, \$10
- ▶ Vehicle sun shade, \$12
- ▶ Grocery tote, \$7.50

Proceeds benefit Hawaii's only Children's Miracle Network hospital. Every dollar we raise in Hawaii stays right here in Hawaii!



With her beaming smile and the prosthetic leg, she named 'Sparkle,' Haumea, the Hawaii 'Champion' for CMN Hospitals, shares the great work that Kapiolani Medical Center for Women & Children does.

**Every dollar raised in Hawaii stays in Hawaii.**

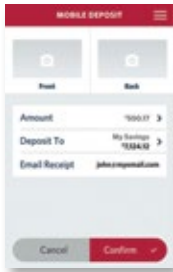


**Your Children's Miracle Network Hospital**

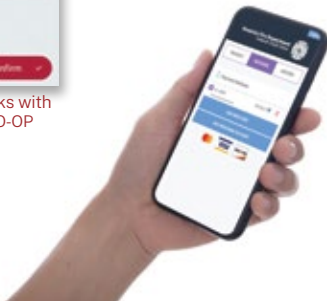
Available while supplies last.



Register with Sprig by CO-OP



Deposit checks with Sprig by CO-OP



## Mobile check deposit available with the Sprig by CO-OP app

We've partnered with the same team that runs HFDFCU's CO-OP Shared Branch network to bring a virtual shared branch to your compatible iOS or Android device with the app Sprig by CO-OP.

Separate from RescueNet mobile, Sprig by CO-OP is a brand new app that accepts mobile check deposits into your HFDFCU account and also helps you find CO-OP Shared Branch locations.

We've shared details about how to find and install Sprig, how to register for a Sprig username, and how to initiate mobile deposits using Sprig.

For a full list of features, visit [GetSprig.com](http://GetSprig.com) and for any live assistance with Sprig by CO-OP, call 866-698-8896.

Use of Sprig by CO-OP subject to terms and conditions at [GetSprig.com](http://GetSprig.com). Compatibility restrictions and additional restrictions may apply.

## Get started with Sprig by CO-OP

Sprig by CO-OP is a stand-alone mobile app providing mobile check deposits directly to your HFDFCU account. While Sprig will link to your HFDFCU accounts, your Sprig username is separate from RescueNet.

### 1 Get started by installing Sprig

In your device's app store, search for "**Sprig by CO-OP**" and tap to install.

### 2 Register to use Sprig

After installing Sprig, register a **Sprig username** then add your HFDFCU account to Sprig. You'll be asked to verify several details, such as:

- ▶ HFDFCU Account Number
- ▶ Your first and last name
- ▶ Last 5 digits of your SSN
- ▶ Your date of birth
- ▶ Street number of your address

### 3 Verify test deposits from Sprig

After registering, Sprig will ask you to verify one or two test deposit amounts.

### 4 You're ready to deposit checks

At the Sprig home screen, tap Deposit and follow the on-screen prompts. Most deposits post in 2-3 business days.



For more information, visit [GetSprig.com](http://GetSprig.com) or [HFDFCU.org](http://HFDFCU.org)

All products, services, offers, rates, and terms subject to change or cancellation; Subject to membership eligibility; Other restrictions may apply. All loan products subject to credit review. Not all members will qualify for all products and/or services. Honolulu Fire Department Federal Credit Union ("HFDFCU") is the sole sponsor of all offers. **Personal Loan Rate, page 1:** Rate is for 12-month term and best credit with sample payment of \$84.69 per \$1,000 borrowed. Other rates and terms available. TADS or private schools are not affiliated with this offer. Comparing grade 9-12 tuition for St. Louis School on monthly plan with added one-time costs totaling \$510 per year.



**Honolulu Fire Department**  
Federal Credit Union

[HFDFCU.org](http://HFDFCU.org)

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Honolulu, HI 96817  
Oahu 853-2355  
Toll-Free 800-592-2290

Follow @HFDFCU



### Toll-Free Direct Support

Visa® Platinum Credit Card  
Report Fraud or Disputes or  
Report Lost, Stolen, Destroyed Cards  
800-442-4757

Debit MasterCard® & ATM Card  
Report Lost, Stolen, Destroyed Cards  
800-528-2273  
PIN Change  
877-267-6941

RescueNet Bill Pay  
Member Support  
855-840-5706

Federally insured by NCUA

## GoToMyCard.com website being replaced in Sept.

Please watch for notices about our new Visa® Platinum credit card online account access website.



**GoToMyCard.com** will be replaced, requiring re-registration to access features and to schedule payments for Visa® credit card accounts.